

## PATRON CONFIDENTIALITY

1. The **Connecticut State Statutes, Section 11-25**, state that:
  - a. “Records maintained by libraries that can be used to identify any library user, or link any user to a library transaction, regardless of format, shall be **kept confidential, except that the records may be disclosed to officers, employees and agents of the library, as necessary for operation of the library**...Information contained in such records shall not be released to any third party except:
    - (A) pursuant to a court order, **or**
    - (B) with the written permission of the library user whose personal information is contained in the records.”

**(effective 7/1/07, CT General Assembly)**
2. Library staff **will not provide personal information to anyone but** the patron, or a minor patron’s parent or legal guardian.